

## Quality Policy Statement

It is the policy of Malcolm Hollis to maintain an Integrated (quality, environmental and health & safety) Management System (IMS) that is designed to meet the requirements of legislation and of the ISO 9001, ISO 14001 and OHSAS 18001 Standards and is in pursuit of Malcolm Hollis' core values and primary quality, environmental and health & safety management objectives.

We are committed, through our Quality Policy to:

- **Clients** - Developing a full understanding of the needs and expectations of our clients and striving to achieve client satisfaction.
- **Services** - Ensuring that our Services meet and exceed our clients' requirements.
- **Resources** - Ensuring sufficient resources are provided on each project.
- **Compliance** - Complying with the all applicable legislation and other requirements to which the firm subscribes.
- **Improvement** - Complying with all quality management system requirements and continually improving the effectiveness of the Company's integrated management system.

The Malcolm Hollis intranet Hollisphere provides an overview of our integrated management system and associated policies and procedures.

The requirements of the IMS are mandatory and all Malcolm Hollis personnel have a responsibility and obligation to its integrity.

Malcolm Hollis continually improves the Company's activities by establishing and reviewing objectives, which are set in support of the Company's overall strategic direction. Performance in relation to these objectives is reviewed during company business reviews and management reviews of the IMS.

This Policy is available to the public and all relevant interested parties upon request and is communicated to all persons working for or on behalf of Malcolm Hollis as part of induction training. This policy is available to all employees via the IMS.

This Policy is reviewed to ensure its ongoing suitability, as or when there are key changes (e.g. in customer, legislative, operational requirements etc.) and annually as a minimum.

**Print Name:** Alex Brown

**Signature:**



**Position:** IMS Partner

**Date:**

08 November 2018